The Year of G.R.O.W.T.H.

GENEROSITY. RELATIONSHIPS. OUTREACH. WORD. TITHING. HEALING.

DEVELOPING A FIVE STAR MINISTRY

May 16, 2017

“THE FIVE STAR CHURCH”

Lesson #2

- W. Edwards Deming – Taught post World War II Organizations about Excellence
- Churches too often are the last to catch on to progressive ideas
- Most people are closed to new ideas when they think everything is OK

“Deming Comes to Church”

**PRINCIPLE ONE:**

We want to be the best we can be, reach our potential, serve people better and glorify God. To do this, we must be intentional and perpetual.

- A. innovation
- B. research and education
- C. continuous improvement
- D. maintenance of equipment, furnishings, facilities

**Hebrews 6:1-3** – Therefore leaving the principles of the doctrine of Christ, let us go on unto perfection; not laying again the foundation of repentance from dead works, and of faith toward God, 2 Of the doctrine of baptisms, and of laying on of hands, and of resurrection of the dead, and of eternal judgment. 3 And this will we do, if God permit.

**PRINCIPLE TWO:**

Let’s practice what we preach, and put thorns in our laurels.

- A. We tend to rest on the accomplishments of the past.
- B. Just because we have been effective in the past, doesn’t mean it will continue.
- C. We need to build methods of accountability.

THE HOUSE OF HOPE MACON

Dr. E. Dewey Smith, Jr. • Pastor Reginald W. Sharpe, Jr. • 105 Holiday Drive N, Macon, GA 31210
478.254.5506 • www.HouseofHopeMacon.org
DEVELOPING A FIVE STAR MINISTRY

Philippians 3:12-14 – Not as though I had already attained, either were already perfect: but I follow after, if that I may apprehend that for which also I am apprehended of Christ Jesus. 13 Brethren, I count not myself to have apprehended: but this one thing I do, forgetting those things which are behind, and reaching forth unto those things which are before, 14 I press toward the mark for the prize of the high calling of God in Christ Jesus.

PRINCIPLE THREE:

Everyone on the ministry team is involved in analyzing what we do, how we do it and how we can do it better to serve the people best.

A. Everyone should be part of quality inspection.
B. We all must take responsibility in areas of improvement.
C. We must discuss how it went.
D. How it went is just as valuable as planning.
E. Leaders must ask, “How can we improve?”

Ephesians 4:11-13 - And he gave some, apostles; and some, prophets; and some, evangelists; and some, pastors and teachers; 12 For the perfecting of the saints, for the work of the ministry, for the edifying of the body of Christ: 13 Till we all come in the unity of the faith, and of the knowledge of the Son of God, unto a perfect man, unto the measure of the stature of the fullness of Christ:

PRINCIPLE FOUR:

Who are the best people for the ministry tasks, and what are the best resources we can afford?

A. The cheapest way is not always the best way.
B. Churches often confuse stewardship with cheapness.
C. Financial stewardship is getting the most for your investment.
D. We must think of quality with our staff, leaders, services and equipment.
E. Churches too often use the warm body syndrome.
F. Use the right people for the right positions.
G. Just because people are willing doesn’t mean they’re qualified.
Luke 16:8 - And the lord commended the unjust steward, because he had done wisely: for the children of this world are in their generation wiser than the children of light.

DEVELOPING A FIVE STAR MINISTRY

PRINCIPLE FIVE:

We need to discuss the Q (quality) factor when we plan a project, after an event and in our scheduled staff & leadership meetings.

A. Paid staff & membership must be committed.
B. Constant improvement must be intentional.
C. Putting out fires is different from quality improvement.
D. We must be proactive & not reactive.

1 Corinthians 14:40 – Let all things be done decently and in order.

PRINCIPLE SIX:

Invest the time and money to teach, train and retrain people to develop their skills and to implement quality ministry methods.

A. Churches too often put people in positions with little or no training.
B. The corporate world spends billions of dollars in training seminars.
C. The church world is undertrained.
D. We must be sensitive to people’s schedules.
E. We must not lower the bar to get people involved.
F. The Church should set the standard for excellence.

2 Timothy 2:2 – And the things that thou hast heard of me among many witnesses, the same commit thou to faithful men, who shall be able to teach others also.
DEVELOPING A FIVE STAR MINISTRY

PRINCIPLE SEVEN:

The leader’s job is to buy into the concept for quality concern, cast the vision and never delegate the core value.

A. The five star mindset must start with the leaders.

B. There’s no such thing as wrong people, just wrong positions.

C. Excellence must become our fabric.

1 Corinthians 12:12 – For as the body is one, and hath many members, and all the members of that one body, being many, are one body: so also is Christ.  Habakkuk 2:2-4 – For the vision is yet for an appointed time, but at the end it shall speak, and not lie: though it tarry, wait for it; because it will surely come, it will not tarry.