



The Year of G.R.O.W.T.H.

GENEROSITY. RELATIONSHIPS. OUTREACH. WORD. TITHING. HEALING. DEVELOPING A FIVE STAR MINISTRY

May 16, 2017

“THE FIVE STAR CHURCH”

Lesson #2

- W. Edwards Deming –Taught post World War II Organizations about Excellence
- Churches too often are the last to catch on to progressive ideas
- Most people are closed to new ideas when they think everything is OK

“Deming Comes to Church”

PRINCIPLE ONE:

We want to be the best we can be, reach our potential, serve people better and glorify God. To do this, we must be intentional and perpetual.

- A. innovation
- B. research and education
- C. continuous improvement
- D. maintenance of equipment, furnishings, facilities

Hebrews 6:1-3 – Therefore leaving the principles of the doctrine of Christ, let us go on unto perfection; not laying again the foundation of repentance from dead works, and of faith toward God, ² Of the doctrine of baptisms, and of laying on of hands, and of resurrection of the dead, and of eternal judgment. ³ And this will we do, if God permit.

PRINCIPLE TWO:

Let’s practice what we preach, and put thorns in our laurels.

- A. We tend to rest on the accomplishments of the past.
- B. Just because we have been effective in the past, doesn’t mean it will continue.
- C. We need to build methods of accountability.

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Philippians 3:12-14 – Not as though I had already attained, either were already perfect: but I follow after, if that I may apprehend that for which also I am apprehended of Christ Jesus.¹³ Brethren, I count not myself to have apprehended: but this one thing I do, forgetting those things which are behind, and reaching forth unto those things which are before,¹⁴ I press toward the mark for the prize of the high calling of God in Christ Jesus.

PRINCIPLE THREE:

Everyone on the ministry team is involved in analyzing what we do, how we do it and how we can do it better to serve the people best.

- A. Everyone should be part of quality inspection.
- B. We all must take responsibility in areas of improvement.
- C. We must discuss how it went.
- D. How it went is just as valuable as planning.
- E. Leaders must ask, “How can we improve?”

Ephesians 4:11-13 - And he gave some, apostles; and some, prophets; and some, evangelists; and some, pastors and teachers;¹² For the perfecting of the saints, for the work of the ministry, for the edifying of the body of Christ:¹³ Till we all come in the unity of the faith, and of the knowledge of the Son of God, unto a perfect man, unto the measure of the stature of the fullness of Christ:

PRINCIPLE FOUR:

Who are the best people for the ministry tasks, and what are the best resources we can afford?

- A. The cheapest way is not always the best way.
- B. Churches often confuse stewardship with cheapness.
- C. Financial stewardship is getting the most for your investment.
- D. We must think of quality with our staff, leaders, services and equipment.
- E. Churches too often use the warm body syndrome.
- F. Use the right people for the right positions.
- G. Just because people are willing doesn't mean they're qualified.

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Luke 16:8 - And the lord commended the unjust steward, because he had done wisely: for the children of this world are in their generation wiser than the children of light.

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PRINCIPLE FIVE:

We need to discuss the Q (quality) factor when we plan a project, after an event and in our scheduled staff & leadership meetings.

- A. Paid staff & membership must be committed.
- B. Constant improvement must be intentional.
- C. Putting out fires is different from quality improvement.
- D. We must be proactive & not reactive.

1 Corinthians 14:40 – Let all things be done decently and in order.

PRINCIPLE SIX:

Invest the time and money to teach, train and retrain people to develop their skills and to implement quality ministry methods.

- A. Churches too often put people in positions with little or no training.
- B. The corporate world spends billions of dollars in training seminars.
- C. The church world is undertrained.
- D. We must be sensitive to people's schedules.
- E. We must not lower the bar to get people involved.
- F. The Church should set the standard for excellence.

2 Timothy 2:2 – And the things that thou hast heard of me among many witnesses, the same commit thou to faithful men, who shall be able to teach others also.

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PRINCIPLE SEVEN:

The leader's job is to buy into the concept for quality concern, cast the vision and never delegate the core value.

- A. The five star mindset must start with the leaders.
- B. There's no such thing as wrong people, just wrong positions.
- C. Excellence must become our fabric.

1 Corinthians 12:12 – For as the body is one, and hath many members, and all the members of that one body, being many, are one body: so also is Christ. Habakkuk 2:2-4 – For the vision is yet for an appointed time, but at the end it shall speak, and not lie: though it tarry, wait for it; because it will surely come, it will not tarry.